

## OLEA HEAVY COMMERCIAL VEHICLE ASSIST

**0861 444 896**

Global Choices provides and manages the Olea Assist program on behalf of all members belonging to the Assist program.

### HEAVY COMMERCIAL VEHICLE ASSIST- (HCV VEHICLES OVER 3500 KGS)

The Driver is covered up to R1 000 per incident for any of the following assistance:

- Flat Battery
- Flat Tyre
- Keys locked in the vehicle
- Fuel Assistance

#### **Mechanical & Electrical Breakdown:**

In the event that the driver experiences a mechanical or electrical breakdown, and the vehicle needs to be towed, we will tow the vehicle to the nearest repairer. Covered up to R7500 per incident. Anything over the limitation will be for the client's own account.

#### **Motor Vehicle Accidents:**

In the event of an accident, the Assistance Call Centre will make arrangements to have the vehicle towed, up to the Insurer Limitations on the policy. This will be for the Insurance Company's account. Anything over the limitation will be for the client's own account.

#### **Recovery Assistance:**

In the event that the vehicle needs to be recovered from a ditch/side of the road, we will send out a specialist to assist. Covered up to a maximum of 1 hour per vehicle per incident. Kindly note that if the vehicle was travelling off-road or on an unpaved highway, the assistance will be for the client's own account, and the normal cover of the 1<sup>st</sup> hour per vehicle per incident, will not be applicable.

#### **Roadside & Stock Security Guard:**

We will send out a security guard (either armed or unarmed as required) to the breakdown/accident scene should the driver feel unsafe and or to prevent vandalism/theft of the vehicle or stock.

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Olea Risk Services South Africa (Pty) Ltd T/A Olea South Africa is an authorised Financial Services Provider | FSP 44335

Directors: V. de Charnacé\* (*Chairman*), RNP Hood (*CEO*), DA Strydom (*COO*), O. Canuel\*, O. Dubois\*, MD Wood

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### **Transportation of Driver to Destination**

The Driver (and up to 4 members in total) of the vehicle will be allocated a taxi service to pick them of from the scene and drive them the requested destination.

This is **limited to R500.00 per trip**, anything additional will be for the client's account.

**Annual limit: 4 trips**

***\*please note this service is only available for electrical/mechanical and accident tows.***

***\*Please note:*** A client will not be entitled to service where the vehicle is not in a roadworthy condition. Any costs incurred through arrangements made by the client without prior authorization shall not be reimbursed. Assistance is only available in South Africa.

**Annual limit: R17,000.00 per vehicle**

