# Personal Insurance





# WE SPECIALISE IN INSURANCE AND VALUE-ADDED SOLUTIONS FOR ALL PERSONAL INSURANCE NEEDS

Protecting your home and possessions from unforeseen financial loss is important. Understanding your cover, should you need to claim for loss or damage, is key.

Having a trusted and knowledgeable broking partner ensures that you have peace of mind, knowing you are protected, when you need it most.

Olea South Africa, an Olea group of companies, is in the unique position of being the only Pan African broking business in South Africa, with an extensive footprint (25 territories) in Africa. This means the Group is able to provide a blend of South African expertise and market capacity. We share our wealth of knowledge and experience in insurance and value-added solutions for all your personal insurance needs.

Key areas of cover:



## Home

- Residential Building Insurance (buildings and other structures on your property)
- Holiday Homes
- Household Contents
- Portable Possessions (jewellery, electronic devices)
- · Valuable items kept in a bank vault
- Fine Art and Collectibles



### **Vehicle**

- Motor
- Motorcycle
- Caravans and Trailers
- Boats, Jet Skis and Rubber Ducks
- Golf Carts and Quad Bikes
- Motor Warranties
- Vintage Cars



## **Value-added Products**

- Travel Insurance
- Kidnap and Ransom
- Personal Cyber Protection (including identity theft)
- Tax Risk Insurance
- · Tyre and Rim Cover

## Benefits of doing business with us:

Managing the entire insurance value chain, means immediate industry specialist assistance, in real-time, for all your personal insurance needs.

- As mandated brokers, we determine premiums and the scope of cover aligned to your risk profile, so you have the widest form of cover from leading insurance companies at an affordable cost.
- We avoid using insurance jargon in our policies, making it simple for you to understand your cover.
- Assign a dedicated claims' consultant/key account manager not a call agent.
- · Customise your insurance solutions for your unique risk requirements. There is no, 'one size fits all'.
- Guaranteed quick turnaround times, so your claims are settled timeously to avoid the disruption a loss may cause.
- Instant update of changes in cover as and when required.
- We are mandated to issue policies and run debit orders in-house ensuring the administrative process is seamless.
- OLEA Assist 24/7 deals with any emergency home and roadside assistance.

## Seamless claims' process

#### Fast Turnaround Times

Settle all claims in house

# Personalised Service Offering

Your own dedicated claims' consultant/key account manager managing your claims

### Claims Registered Immediately

No delays to minimise disruption

## Minimise Disruption After Loss

Appoint independent skilled assessors to assist with the management of your claim









## Our Team



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A South African Broker with an African Footprint





<sup>\*</sup>For more information on details of cover, please contact us.